



City of Carbondale
 City Attorney
 200 S. Illinois Avenue
 Carbondale, Illinois 62901
 Phone (618) 457-3215
 Fax (618) 549-1402
 Explorecarbondale.com

COMPLAINT AGAINST MEDIACOM CABLE SERVICE

Date	Name	Phone	
Address			
What is your complaint? Include specific details that may be helpful to the Commission.			
State what effort, if any, you have taken to resolve this matter with the Cable Company including telephone calls, correspondence, and the dates, if such are available.			
Date called		Whom you dealt with	
What happened and what was the result?			
Attach any supporting information (i.e., documents, correspondence, or other evidence) to be submitted with your complaint.			
Are there attachments?	Yes	No	Number of pages
You are entitled to be present and speak when the Commission hears this Complaint. Please indicate whether you wish to appear			Yes
			No
Signature of Complainant			
The handling of this complaint by the Commission is subject to the procedure of hearing complaints as found in the Commission's bylaws. Copies of this procedure are on file and available from the City Attorney's Office. A record of any hearing relating to this complaint will be maintained and opened to public inspection.			
Mail or deliver to City Attorney, City of Carbondale, 200 S. Illinois Avenue, P.O. Box 2047, Carbondale, Illinois 62901			